

Spain:Spain/24/en

The General Directorate of Consumer Affairs (DGC) is responsible for consumer rights protection and the development of consumer affairs policies. It establishes and promotes consumer protection policies in coordination with the autonomous communities (Spanish regions). The DGC is a user of the Administrative Assistance and Cooperation System (AAC system) for non-compliances regarding food mislabeling and food quality and AAC-FF for food fraud cases, both systems integrated in the iRASFF system. It is also the contact point of Rapid Exchange of Information System (RAPEX) for unsafe consumer products and consumer protection.

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